

MORTGAGE INFORMATION RELEASE SCRIPT

January 5, 2021

(dialogue in italics)

DO NOT GIVE THIS FORM TO THE CUSTOMER

Customer(s): _____ Property Address: _____

Before using this Script, please see the instructions that accompany this form, so as to understand its function and purpose. (Note: The scripts are based on California law but are not intended as legal advice.)

Your insurance company is probably required to name your lender on the check for our work. The lenders have complicated systems for approving the release of those funds. This is a simple release that allows your mortgage company to explain to us the status of the funds. This helps us iron out any objections they may have, and saves you (the owner) a lot of time dealing the bank's red tape.

Answer any questions they have about the process, without giving legal advice. If you have questions, call Ed Cross at (760) 773-4002 and he will be happy to assist you.